

Gavin Yeoman 07973 835979 • Shaun Yeoman 07917 756718 • WWW.YEOMAN-LTD.COM

YEOMAN (SW) LTD Terms and Conditions

The client shall provide access to the property during Yeoman (SW) Ltd working hours and storage space for materials during the contracted works. Materials held at the client's premises are the responsibility of the client to ensure they are safe and secure, and losses on site are chargeable. All materials on site remain the property of Tom Yeoman Plumbing and Heating until payment is received in full.

The client is responsible for all payments to Yeoman (SW) Ltd unless otherwise notified in writing prior to commencement.

Final payment to be made on completion, and is payable within 14 days of our invoice. Interim invoices may be issued if the contract programme exceeds 28 days, and is payable within 14 days of our invoice.

Cancellation of any material purchased for use on the job and subsequently not required are chargeable at the suppliers handling/restocking charge.

The time estimate provided for completion of installation is our best estimate of the likely time scale prior to commencement of the installation, and we cannot accept liability for any cost, losses or expense of whatever nature incurred by you as a result of any delays.

Any additional and/or alterations to the original quote shall be properly treated as variations and subject to written instructions. The impact on price shall be provided and must be agreed in writing before any additional work is undertaken.

It is the responsibility of the client to make us aware of any special/statutory bylaws/conditions/permissions that may be involved. If you are a tenant, you will need your landlord's permission to carry out the work. Yeoman (SW) Ltd will assume that you have obtained such, and shall not have any liability for any loss or damage arising from failure to obtain such permissions.

Yeoman (SW) Ltd cannot be held liable for any damage unavoidably caused to decorations, fittings, and the like as a result of installing/maintaining any new or existing equipment as specified in the quotation or removing, replacing or disturbing existing pipe work, appliances, tanks, cylinders or other fixtures and fittings.

Unsafe or incorrectly fitted gas appliances covered by Gas Safe will be disconnected at the main supply and the regulatory authorities informed accordingly.

Gavin Yeoman 07973 835979 • Shaun Yeoman 07917 756718 • WWW.YEOMAN-LTD.COM

The refurbishment of bathrooms may uncover unforeseen or unexpected problems such as, but not limited to, dry rot, damp or rotten joists/ceilings, which could not have been anticipated from the initial visual inspection during quotation. Where this requires additional work to rectify, this shall be chargeable and costs agreed in writing before remedial works are undertaken and the original agreed work continued.

Powerflushing to remove debris from a central heating system and pressurising an open vented system can, on rare occasions expose previously undetectable faults, weak points or breaches. Yeoman (SW) Ltd cannot be held responsible for any such pre-existing conditions which might be revealed, or for any resulting damage which might occur.

All work carried out by Yeoman (SW) Ltd, carries a 12 month guarantee (only where all materials and appliances are supplied by Yeoman (SW) Ltd), except servicing/maintenance/repair work which is guaranteed for 28 days.

External drains, gutters and plumbing works exposed to weather elements are not covered by any Yeoman (SW) Ltd warranties. All liability rest with the material supply warranty and the property owner.

Yeoman (SW) Ltd may need to use sub-contractors and will ensure high standards of work are carried out by qualified and experienced tradesman.

Notice of Right to Cancel the Contract

Yeoman (SW) Ltd
CH207 Camborne House
17 Courtney Park
Newton Abbot
TQ12 2HD

If you wish to exercise **your right to cancel** the contract, the lower portion should be completed, detached and returned to us at the address above or emailed to

office@yeoman-ltd.com

YOUR RIGHTS: Customer cancellation rights.

The Consumer has the right to cancel the contract if they so wish and that right can be exercised by delivering, or sending (including electronic mail) a cancellation notice to the trader at any time within the period of **seven days** starting with the day of receipt of a

Gavin Yeoman 07973 835979 • Shaun Yeoman 07917 756718 • WWW.YEOMAN-LTD.COM

notice in writing of the right to cancel the contract. Cancellation should be communicated in writing or by email to the address shown above.

Cancellation is deemed to be served as soon as it is posted or sent to us. In the case of electronic communication, cancellation is deemed to be served from the day it is sent electronically.

The bottom of this form may be used to exercise this right and can be issued in person, scanned and emailed (in which case –if possible- you should obtain electronic confirmation that it has been received and opened) or sent by post (in which case you should obtain a Certificate of Postage or Recorded Delivery slip). You are advised to take a copy of the cancellation notice before returning it to us.

Work begun prior to the expiry of the cancellation period:

If you have agreed that work will commence before the cancellation period expires and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for any work carried out.

Please note any emergency call out works are not subject to cancellation conditions.

If you wish to cancel the contract you **MUST DO SO IN WRITING** and deliver personally or send (which you may do by electronic mail) to address shown above.

COMPLETE, DETACH AND RETURN THIS PORTION OF THE FORM ONLY IF YOU WISH TO CANCEL THE CONTRACT.

To: Yeoman (SW) Ltd

I/we hereby give notice that I/we wish to cancel my/our contract

Name and address of the consumer

Name.....

Signed.....

Address.....

Date.....

.....

.....

Post Code.....